



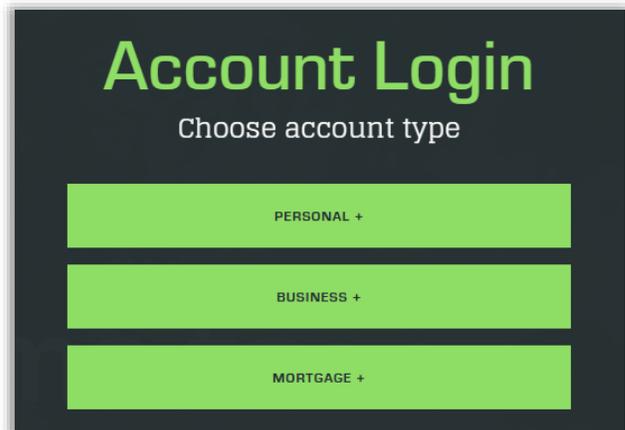
Important to Know:

- MVB Bank partners with a Mortgage servicing provider known as Dovenmuehle Mortgage Inc. (DMI). This will be important if you want to link your Mortgage account to "view" in your Online Banking with your other MVB Accounts.
- MVB's Digital Banking solution will allow you to link your MVB Mortgage account to quickly and easily see your balance and history. Please note: Linking your Mortgage Account through Online Banking does not allow you to make payments toward your balance online.
- Steps 1 through 3 are required if you wish to link your mortgage account to your MVB Online Banking profile for VIEW ONLY. With the login registration made in Steps 1 through 3, you will be able to make payments and view statements and view payment history using the Mortgage Login Portal. If you already have registered for an MVB Mortgage online account, please proceed to Step 4.

1. Please make sure that you have created a login for our MVB Mortgage site. To do this, visit our website at www.mvbbanking.com. Click Log In.



2. Click Mortgage.



Questions? Please contact Client Support at 1-844-682-2265 or ClientSupport@MVBBanking.com.



Linking MVB Mortgage Account

3. Click Register.

Username

Password

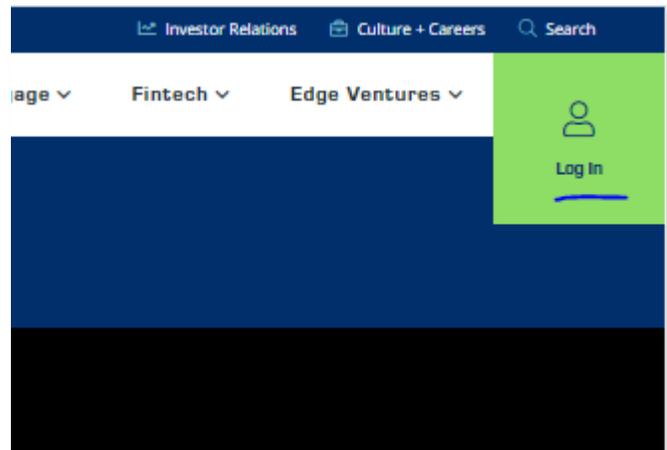
Login

[Forgot Username](#) [Forgot Password](#)

New to Your Mortgage Online? Register

[Need to change your email address? Update](#)

4. After you have created your Mortgage Log In, you may go back to our website at www.mvbbanking.com. Click Log In and click Digital Banking.



Questions? Please contact Client Support at 1-844-682-2265 or ClientSupport@MVBBanking.com.





Linking MVB Mortgage Account

5. Enter your log in credentials. Once you have successfully logged in, you will be directed to the Home Page.

Home

Financial Tools
Take the work out of staying on top of your finances. [Get Started](#)

ACCOUNTS

SMART CHECKING	Available Balance \$47.13	HELOC	Current Balance \$99.67
	Current Balance \$47.13		Payment Amount \$0.08
STATEMENT SAVINGS	Available Balance \$52.92	12M<100K	Current Balance \$1,005.96
	Year-to-date interest amo... \$0.02		Interest Rate 1.200%

Link Account
View your balance and history from other banks and credit unions. [Get Started](#)

6. Under the list of your accounts, locate the tab Link Account and click Get Started.

Link Account
View your balance and history from other banks and credit unions. [Get Started](#)

7. Select Continue.

Financial Tools

TAKE CONTROL OF YOUR FINANCES THE EASY WAY

Financial Tools takes the work out of staying on top of your finances. Make sense of your transaction history and see the categories where you spend the most money.

[Continue](#)

8. Click the checkbox to accept the Terms and Conditions and click Get Started!

Financial Tools

SEE YOUR FULL FINANCIAL PICTURE IN ONE PLACE

Your data should work for you, not the other way around. Financial Tools can show you the big picture of your finances—even your accounts outside of MVB Bank.

I accept the Terms and Conditions

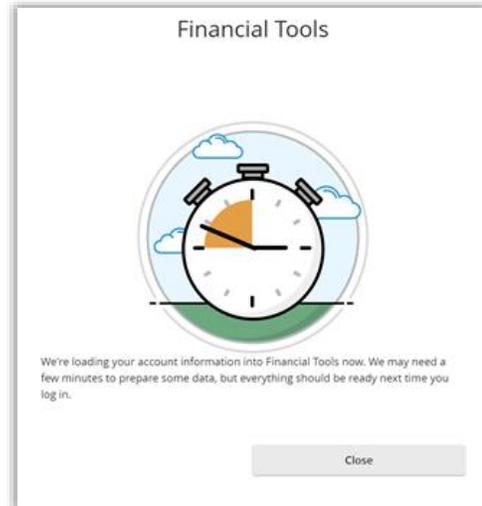
[Get Started](#)

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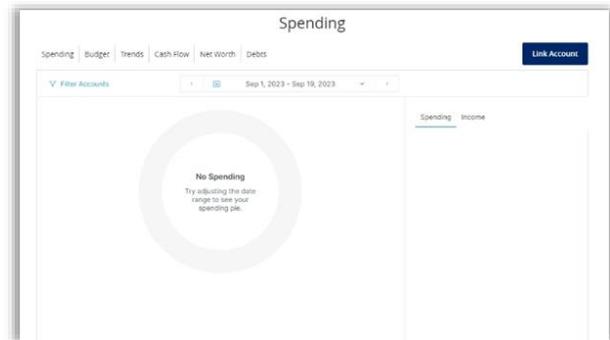




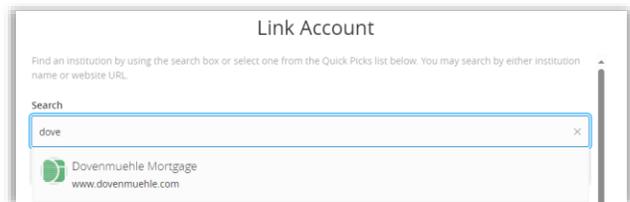
9. A loading screen may appear, please wait while this screen loads.



10. You will be directed to a screen titled Spending. Locate and click the Link Account button.



11. In the Search Bar, enter 'dove' and click on Dovenmuehle Mortgage.



Questions? Please contact Client Support at 1-844-682-2265 or ClientSupport@MVBBanking.com.



Linking MVB Mortgage Account

12. Enter your log in credentials for your MVB Mortgage site. Once you have entered your credentials, click Continue.

Link Account

Sign in using your Dovenmuehle Mortgage login credentials

 Dovenmuehle Mortgage www.dovenmuehle.com

Username

Password

Don't remember your Dovenmuehle Mortgage Username or Password?

Continue

13. A loading screen will appear, you can wait for the task to complete or click Close for the task to continue loading in the background.

Link Account



Connecting
Still connecting...

You can close or link more accounts while we continue to process your request in the background.

Close **Link More Accounts**

Questions? Please contact Client Support at 1-844-682-2265 or ClientSupport@MVBBanking.com.





Linking MVB Mortgage Account

14. You will be prompted to verify your identity, you will be sent a one-time code. Enter the code and click Continue.

Verify identity

Dovenmuehle Mortgage
www.dovenmuehle.com

⚠ Dovenmuehle Mortgage needs to verify your identity. Please follow the instructions below.

Please enter one-time code

368902

Continue

15. After you have been verified and the account has been linked, you will be directed to a page to determine where the account will be visible in your Online Banking. Please select the checkboxes for your account to be visible on Home, on Financial Tools, or both. Click Continue.

Link Account

Confirm the accounts you would like to link. Unselected accounts will not show up on your home page or in any of your personal financial planning tools.

Dovenmuehle Mortgage
www.dovenmuehle.com

Mortgage	Visible On:	<input checked="" type="checkbox"/> Visibility on Home
		<input checked="" type="checkbox"/> Visibility on Financial Tools

Cancel Continue

16. You will be directed to a page letting you know the account has been successfully linked. Click Done or Add Another to link another account.

Link Account

✓
SUCCESS

You have successfully linked the following accounts:

Add Another Done

Questions? Please contact Client Support at 1-844-682-2265 or ClientSupport@MVBBanking.com.



Linking MVB Mortgage Account

17. Once you have gone back to the Home Page you will see that the account is listed and shows the balance.

The screenshot displays the 'ACCOUNTS' and 'LINKED ACCOUNTS' sections of a user's account dashboard. The 'ACCOUNTS' section is divided into two columns. The left column contains 'SMART CHECKING' with an available balance of \$48.29 and 'STATEMENT SAVINGS' with an available balance of \$51.26. The right column contains 'HELOC' and '12M<100K'. The 'LINKED ACCOUNTS' section shows a 'Mortgage' account with a current balance of \$24,108.12 and a 'Verification required' status.

ACCOUNTS	
SMART CHECKING Available Balance Transactions Pending	\$48.29
STATEMENT SAVINGS Available Balance Transactions Pending	\$51.26
HELOC Current Balance Payment Amount	
12M<100K Current Balance Interest Rate	

LINKED ACCOUNTS	
Mortgage Current Balance Verification required	\$24,108.12

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